



CCTV (closed-circuit television) PSS (public space surveillance) Course

Introduction

This course is part of the popular and ever expanding range of entry level training and qualifications for specific roles within the security industry. It is designed to assist companies in the provision of basic job and conflict management training that meets the requirements of the Security Industry Authority (SIA) for the licensing of those acting as CCTV operators.

Who Should attend and Entry Level

This course is appropriate for new entrants into the security industry; transferees from other security functions and existing CCTV operators who need a qualification in order to apply for a SIA licence.

Course Content and Duration

The course is run over four days and covers:

Unit 1 CCTV control room operation – principles

- Introduction, roles and responsibilities
- Legislation
- CCTV codes of practice and guidelines
- Dealing with incidents
- CCTV equipment and its operations
- CCTV surveillance techniques
- Control room communication
- Fire and emergency procedures
- Customer care, equality and diversity
- Health and safety at work
- Control room access control

Unit 2 control room operation – practices

- Operating CCTV equipment
- Use of CCTC control room communications equipment
- Implementing CCTV surveillance techniques
- Identifying the legislation and legal framework
- Information storage

Assesment

Candidates will be required to pass a multiple choice test and a practical assessment.

Qualification

Successful candidates will achieve the BIIAB award for CCTV operators.

