



Static and Patrol Security Officer Course (level 2)

Introduction

This course is part of the popular and ever expanding range of entry level training and qualifications for specific roles within the security industry and is designed to assist companies in the provision of basic job training, and conflict management training that meets the requirements of the Security Industry Authority (SIA) for licensing of those acting as Security Guards.

Who Should attend and Entry Level

The course is appropriate to new entrants to the industry; people transferring from other security functions, as well as existing Security Staff who need a qualification in order to apply for an SIA licence. There is no prior training or experience required. However, basic literacy and numeracy is required due to course content.

Course Content and Duration

The course is run over 4 days.

Part 1 covers:

- Roles & Responsibilities
- Security & Emergency Systems
- Customer Care
- Fire Awareness
- Diversity, Equality & Race Relations
- Health & Safety at Work
- Patrolling
- Law
- Access Control
- Emergencies
- Searching
- Communication & Reporting

Part 2 covers:

- Recognising & Avoiding Conflict
- Self awareness
- Customer Care
- Reducing Conflict
- Communication
- High risk conflict
- Problem Solving
- Learning from conflict

Assesment

Candidates will be required to pass a multiple choice written examination that covers all the subject areas listed above.

Qualification

Successful candidates will achieve a nationally recognised EDEXCEL award, which will enable you to apply for the SIA Security Guarding licence.

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Approved Centre

