



# EOS<sup>TM</sup> RISK GROUP

**MARITIME**  
**SECURITY SERVICES**



## Effective Maritime Security Solutions. EOS Risk Group provides professional and cost-effective maritime solutions and advice for companies operating globally.

EOS provide a full spectrum of integrated security services for the merchant shipping, offshore, cruise and super yacht sectors, including armed and unarmed security, intelligence support, tracking, training, project security management and asset hardening.

### ■ Service Overview

Since EOS entered the maritime security market in 2006, we have ensured the safety of thousands of transits and projects across the Indian Ocean, West Africa, Southeast Asia, South America and the Mediterranean.

### ■ Embarked Security and Escort Services

#### INDIAN OCEAN

We provide highly professional and competitively priced 3-4 man armed security teams for Indian Ocean High Risk Area (HRA) transits. All of our armed security teams, comprised of former British, Eastern European and Asian military personnel, are selected through a stringent recruitment and screening process.

We embark and disembark teams at all locations of convenience, including, but not limited to 18N Red Sea, 25N OPL Fujairah, Sri Lanka, South Africa, Egypt, Madagascar, Oman, Mauritius and Comoros. A voyage risk assessment, Indian Ocean threat brief and scored vessel hardening (BMP5) report are included for each voyage.

#### WEST AFRICA

In Cote D'Ivoire, Ghana, Togo, Benin, Nigeria and Cameroon, EOS can deploy local armed security teams onboard merchant vessels. The security team is sourced from the host country's navy and EOS can arrange their embarkation within 24 to 36 hours' notification from the vessel owner or management company. This service is only available (for embarkation and disembarkation of the team) within the territorial waters of the host nation and is therefore of most benefit to vessels that are required to operate in the same sovereign waters or a particular high risk port for an extended period.

EOS can also provide a fully-licensed armed escort service for merchant vessels navigating high risk routes within the Nigerian EEZ. Our approved partner in Nigeria has signed a Memorandum of Understanding (MOU) with the Nigerian Navy and holds all necessary approvals from the Nigerian Maritime Safety Agency (NIMASA). Escort vessel services can be provided out to a range of 150nm from Nigeria using Nigerian Naval personnel. EOS can also deploy Nigerian Maritime Police (MARPOL) personnel for operations within territorial and inland waters (measured from the inward limits of the coastal waterways to the fairway buoy), ports and harbours. For many assignments, we also provide an embarked British or Eastern European bridge advisor to oversee the security of the vessel and liaise with the local security forces, whether embarked or in escort.



## SOUTHEAST ASIA

For passage of the Sibutu/Sulu/Celebes Sea kidnap risk area, EOS can provide Indonesian or Malaysian armed security, dependent on the vessel's voyage plan and the suitability of available (dis)embarkation points. We also offer an embarked bridge advisor service to oversee the installation of protective measures on your vessel and to accompany and train the crew during their transit of the kidnap risk area. Escort vessels can also be provided for high-value transits in the Straits of Malacca and Singapore, into Malaysian and Indonesian waters if necessary.

## ■ Intelligence and Advisory

Our experienced analysts can help you to understand the risks to your assets and also how to mitigate them.

Whether you're planning a potentially high risk port call in Yemen, unsure about the risk exposure on your Mediterranean cruise itinerary or need guidance on vessel hardening in the Gulf of Guinea, our intelligence team will provide clear, concise and practical advice.

## ■ 24/7/365 Operational Support

EOS operate a dedicated, 24-hour Security Operations Centre (SOC) in the UK, staffed by experienced former military and corporate security managers. SOC personnel are trained in security operations, crisis first call response relating to kidnap and ransom, hostile attack (operational security support), business crises, emergency evacuation operations, extortion, hijacking and competent authority, and are regularly exercised.

## ■ Compliance

EOS maritime security and crisis response services are accredited by LRQA in the UK for ISO 9001, ISO 28000 and ISO 28007. We remain one of the

most experienced maritime security companies in the market and place strong emphasis on compliance, training and professionalism.

## ■ Maritime Security Services

Operating in challenging and often complex maritime environments continues to drive the need for appropriate security solutions. EOS Risk Group provides a robust and highly professional service to its customers combining meaningful analysis with accredited security and response services. Our extensive experience in the Gulf of Guinea has supported numerous projects in the region for both commercial shipping and oil and gas exploration.

Our maritime security and crisis response procedures are approved by LRQA in the UK for:

- ISO 9001
- ISO 28000
- ISO PAS 28007:2015

The company is a founding member of the International Code of Conduct for Private Security Service Providers (ICoC) and a signatory to the UN Global Compact. EOS also holds a number of approvals and licences from bodies including the UK Home Office, the UK Department for Business Innovation and Skills, the UK Maritime and Coastguard Agency, the UK Department for Transport and the United States Maritime Administration (MARAD), amongst others.

## ■ Intelligence & Advisory Support

The EOS intelligence and advisory division supports all operational assignments, providing risk analysis and threat mitigation advice to clients. Our analysts collate and analyse all available data from both open and closed sources on maritime security events across the globe. Our services include:

- Pre-transit threat and route risk assessments
- Port security reports
- Piracy intelligence updates
- In-depth project risk assessments
- Vessel hardening advice
- Vessel tracking
- Intelligent routing

Technology sits at the heart of our intelligence offering. We use a range of proprietary online systems, tools and databases to deliver global maritime security incident coverage. Pre-transit risk assessments are provided to clients at a moment's notice. They account for weather, shipping traffic, historical piracy activity and vessel specifics, such



## EMBARKED ARMED SECURITY

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- Benin
- Cameroon
- Cote D'Ivoire
- Ghana
- Nigeria
- Togo

as speed, freeboard and existing vessel hardening measures. Our dynamic alert service delivers timely piracy intelligence to all vessels within a 300nm radius of an incident.

## ■ Embarked Bridge Advisors

Experienced security bridge advisors can be embarked and disembarked at the majority of ports across West Africa.

The role of a Bridge Advisor is to:

- Coordinate all security activities onboard
- Guide and oversee the implementation of BMP hardening measures
- Provide advice to company CSOs or equivalent of improved security measures that could be implemented in the future
- Train and drill the crew in counterpiracy and general security procedures
- Provide additional watch keeping capacity and reduce the security workload on the Masters and Officers onboard
- Monitor and liaise with local armed security detachments, providing professional oversight to ensure that they operate effectively

## ■ Escort Vessels

EOS can provide a fully-licensed armed escort service for merchant vessels navigating high risk routes off Nigeria. Our approved partner in Nigeria has signed a Memorandum of Understanding (MOU) with the Nigerian Navy and holds all necessary approvals from the

- Lagos
- Port Harcourt
- Bonny
- Warri
- Brass
- Calabar

Escort vessel services can be provided out to a range of 150nm from Nigeria using Nigerian Naval personnel. EOS can also deploy Nigerian Maritime Police (MARPOL) personnel for operations within territorial and inland waters (measured from the inward limits of the coastal waterways to the fairway buoy), ports and harbours. Escort vessel services can be arranged with 24 to 36 hours' notice. Our operations and intelligence departments provide 24/7 support to the Master alongside our country agent to ensure the safety of the vessel and her crew

## ■ Kidnap & Hijack Response

EOS provides a dedicated end-to-end kidnap response service in Nigeria and has specific experience in West Africa maritime kidnap and hijackings. We are retained by Lloyd's of London underwriters to provide our response services all over the world. EOS minimises the impact of a crisis scenario on your organisation, allowing for a timely and cost-efficient resolution. EOS can assist your organisation in a variety of ways:

- Post-incident vessel recovery and replacement crewmembers. Arrangement and logistics of hostage belongings to be sent to our agents
- Negotiation support and advice, provided by a highly experienced case responder and dedicated team of individuals, all with prior experience in Niger Delta kidnap for ransom and hijack cases
- Victim family support
- Legal advice
- Ransom drop services
- Extraction services (Niger Delta – Port Harcourt or Warri)

## STOWAWAY SEARCHES

**Eos can provide stowaway searches in African ports, prior to the vessel's departure. Our local agent can arrange a search with sniffer dogs and upon completion of the search, a certificate will be provided by our agent to confirm that all areas have been thoroughly searched onboard. In addition to stowaway searches, EOS can provide gangway guards for the vessel upon her berth at the port. The guards will maintain round-the-clock watch-keeping duties to mitigate the risk of robbery and stowaways during the vessel's cargo operations at the port.**



## Our Marine Crisis Response Capabilities Cover

- **Immediate-Incident Support:** EOS' Security Operations Centre (SOC) is open 24/7 and staffed by trained professionals with extensive experience in both maritime security and kidnap response. We provide you with invaluable support from the critical early stages of a hijack or kidnap case, guiding operational decision making, preparing you for a likely chronology of events and helping to minimise the impact of the incident on your company.
- **Legal & Compliance:** Our legal counsel ensures that our kidnap response activities are conducted in accordance with international and UK regulations, such as the UK Terrorism Act 2000 and CTSA 2015. Our lawyers also assist with the movement of approved ransom funds and liaise closely with relevant government and security agencies
- **Negotiations:** We log all decisions and record calls with the group or organization holding the hostages to ensure nothing is overlooked during the process of discussing their safe release.
- **Ground Logistics:** Due to our established network of local agency support, Eos has local in-country personnel to assist with all aspects of a case. The range of support services include collecting the hostage's belongings from a convenient port or sourcing non-monetary items demanded by the group or organization holding the hostages, as part of a ransom settlement (e.g. computers, phones, liquor, etc.). Before the negotiations conclude, the dedicated Eos incident commander will deploy in-country to begin overseeing the extraction and repatriation stages of the kidnap case.
- **Embedded Support:** Our consultants will be embedded within your Crisis Management Team, guiding all response activities until a successful outcome is achieved. Our dedicated support is intended to relieve as much of the pressure on your organisation as possible.
- **Intelligence Over-Watch:** Our intelligence analysts constantly monitor for information relevant to the case, such as media leaks or security incidents that may impact the hostages' safe extraction.
- **Ransom Drop and Extraction:** Delivering a ransom to a group or organization and retrieving hostages from a hostile environment is seldom straightforward.
- **Medical Care:** All hostages are immediately taken to a medical clinic with excellent standards of care upon their release. No hostages will be flown home until a qualified doctor is satisfied that they are fit to fly on a commercial flight.
- **Repatriation:** With the assistance of our local agency support, EOS shall be responsible for ensuring that the relevant visa and immigration documents and approvals are obtained from the authorities, prior to travel.

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