# •EOS<sup>®</sup>RISKGROUP supervachts security services



# **EOS Risk's** dedicated Superyacht solutions division are a leading provider of large yacht services and offer a comprehensive portfolio of fully tailorable solutions of unparalleled quality.

We place professionalism and compliance at the heart of our client focused approach and with over a decade of experience operating in the yacht community, EOS ensure the safety of owners, crews, vessels and reputations throughout the world.

### **Professionalism and Discretion**

Supporting yachts of all sizes, EOS understand the need for professionalism and discretion when operating in the large yacht community. We focus on building established long term partnerships with our clients, which include Captains, Owners, insurance underwriters, management companies, family offices and individuals engaged in charter.

As a Lloyd's of London retained crisis response practice, our 24/7/365 Security Operations Centre (SOC) and in-house intelligence team support our leading professional yacht solutions. EOS' dedication to compliance sees the Company certified by Lloyds Register Quality Association (LRQA) to ISO 9001, 28000 and 28007. EOS are a member of the Security in Complex Environments Group (SCEG)

# **Response Services**

#### SSAS Alert Handling / Competent Authority

EOS Risk are a leading provider of Ship Security Alert System (SSAS) Alert Management / Competent Authority services operating as the approved provider for over 100 yachts ranging from 30m – 160m+ operating worldwide.

#### 24/7 Support

Supported by our 24/7/365 Security Operations Centre (SOC) and underpinned by EOS' Head of Compliance, our team are well versed in arranging SSAS alert tests and maintaining annual testing schedules.

We respond appropriately to live alerts as per pre-agreed client specific protocols, with intimate understanding of flag state requirements and with other third parties where required.

Our team work closely with Captains, Officers, CSOs and management to ensure ISPS compliance and peace of mind.

which is the UK Governments chosen partner for standards and accreditation in the private security industry. EOS are also a member of the International Code of Conduct Association (ICoCA) and members of the International Code of Conduct Association (ICoCA) and Security in Complex Environments Group (SCEG).



# **Emergency Services**

#### **Flexible Emergency Response Services**

EOS provide fully tailorable response services operated through our 24/7/365 Security Operations Centre to guarantee a rapid response. Our experienced incident managers are extensively trained on the ISM, ISPS codes and maritime emergency protocols.

#### **Dedicated Client Communications**

Our emergency response service comprises of dedicated client phone lines, personalised call answering and tailored call capture to provide DPAs with an assured level of response reporting.

EOS Risk also provide additional response support as part of emergency coverage including notification to other appropriate parties and operate a Global Provider Network providing response services in over 160 countries.

# Specialist Yacht Security Teams

#### **Specialist Yacht Security Teams**

EOS Risk's specialist armed yacht security teams understand the onboard yacht environment and focus on providing the highest quality, discreet security whilst fully integrating with the crew and Captain.

#### **Professional Yacht Security Teams**

Our professional yacht security teams derive from the UK Military & Special Forces, with demonstrable experience in hostile environments, maritime security and anti-piracy activities.

Our highly trained specialist personnel are subject to a stringent recruitment process to ensure they operate and exceed industry standards.

EOS operate throughout the High Risk Area with a specialist network of renowned yacht agencies and government approved armouries. We can

"Having used several other armed security providers in the past, EOS were head and shoulders above them. The support we received throughout the entire process was made seamless and their proactive professional manner eased any concerns. The quality of information we were provided beforehand was of the very highest quality and the team we had the pleasure of having on board were first class. Until next time." - Captain 75m M/Y



embark/disembark specialist yacht security teams throughout the Indian Ocean including Egypt/Red Sea, UAE, Seychelles, Maldives, Oman, Sri Lanka and South Africa.

The service is certified by Lloyds Register Quality Assurance (LRQA) to ISO 28000 and ISO28007.

### Crisis PR & Media

#### **Crisis PR & Media Handling**

Our Crisis PR services are retained by leading yacht management companies, Lloyd's underwriters, ship yards and private offices throughout the world. EOS' media response services look to mitigate exposure and protect the reputations of those involved by being on hand 24/7/365 to provide immediate response.

EOS place emphasis on preparation and offer a comprehensive range of training programmes and assistance in developing your crisis communication strategy.



#### SUPERYACHTS SECURITY SERVICES

### **Executive Protection Teams**

Our knowledge of working with yacht owners and guests for over a decade has allowed EOS to develop an intricate understanding of their lifestyle and security requirements. EOS provide specialist executive protection teams to operate at sea and onshore in both convert or overt capacities.

#### **Professional & Discrete Service**

With experience successfully protecting some of the world's leading VIPs and their family members, our teams bring their extensive military and Private Security experience to executive protection roles.

EOS also provide specialist and local guards for parties and events.

### Consultancy

#### New Build / Refit Consultancy

Our team of expert consultants have extensive experience working with leading ship yards and with some of the best-known super and mega yachts in the world.

#### **Technical Knowledge**

Drawing on technical first-hand knowledge our consultants are leaders in their respective fields and provide industry best advice, guidance, procurement and integration on the following:

- ISPS
- Fully integrated perimeter protection
- Access Control & Emergency Lockdown
- CCTV systems
- Cyber security





#### Intelligence and Advisory

Operating out of central London, EOS' in-house Intelligence and Advisory Team specialise in assisting effective decision making for worldwide yacht itineraries and excursion planning.

Our intelligence services include::

- Country risk assessments
- Sea passage security briefs
- Voyage routing advice and guidance
- Port, town and/or city assessments
- Migrant reports
- Real time maritime and shoreside alerts.

# Training

#### **Maritime Pedigree**

Our training courses derive from our own first-hand experiences and our subject matter expert trainers guarantee exceptional courses to ensure attendees maximise their learning potential.

#### **Training & Development**

EOS are approved by the UK Maritime and Coastguard Agency (MCA), UK Department for Transport (DfT) and the US Maritime Administration (MARAD) as well as delivering a host of bespoke training courses.

#### Our courses include:

- Company Security Officer (MCA)
- Port Facility Security Officer (DfT)
- Proficiency in Designated Security Duties (MCA)
- Proficiency in Security Awareness (MCA)
- Ship Security Officer (MCA)
- CVSSA 11-01 Crime Prevention, Detection, Evidence Preservation & Reporting (MARAD)
- Cyber Security Awareness
- Anti-piracy / BMP5 / High Risk Areas preparedness
- Bomb threat / IED recognition / Searches
- Incident management
- Crime Scene Evidence Preservation
- Media Handling & Crisis Communications

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# **Cyber Security**

#### **Cyber Security**

EOS Risk Group's cyber security services are delivered by the Group company EOS Cyber Risk Management which, provides services to mitigate, treat and respond to cyber and technology enabled crime.

# Understanding and securing the cyber environment

Our team of professionals work in both the virtual landscape and the physical to ensure confidence, understanding and ultimately secure the cyber environment both onboard and shoreside. Our expert designed four phased yacht cyber security package analyses both information technology (IT) as well operational technology (OT) to provide comprehensive cyber security coverage.

#### **Risk Assessment**

Our in-depth risk assessment is completed onboard as it is critical to establish the overarching threats and vulnerabilities to the vessel.

#### **Cyber Security Awareness Training**

90% of all cyber security related incidents are down to the human factor. We look to address this by completing our bespoke cyber security awareness training programme.

#### **Development of Cyber Security Policy**

The ongoing management of cyber security is key. EOS will work with the Captain and shoreside where required to formularise a vessel specific policy developed to suit the onboard cyber environment.

#### **Ongoing Assurance Review**

Completed periodically based on the yachts activity throughout the year. Our priority is to effectively manage the cyber environment onboard and maintain security. Working alongside the Captain and shoreside management, each factor of the yachts operation is considered including itineraries, personnel changes and rotations and integrated OT systems.



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info@eosrisk.com
+44 (0) 20 3004 3137 (24/7)

🤨 EOS Risk Group Ltd. The Leadenhall Building,

122 Leadenhall Street, London, EC3V 4AB

EOS Risk Group provide a full spectrum of integrated security services for the merchant shipping, offshore, cruise and super yacht sectors, including armed and unarmed security, intelligence support, tracking, training, project security management, asset hardening and marine kidnap/hijack response. EOS maritime security and crisis response services are certified by LRQA in the UK against ISO 9001, ISO 28000 and ISO 28007. Since EOS entered the maritime security market in 2006, we have ensured the safety of thousands of transits and projects across the Indian Ocean, West Africa, Southeast Asia, South America and the Mediterranean. We remain one of the most experienced maritime security companies in the market and place a strong emphasis on compliance, training and professionalism.